



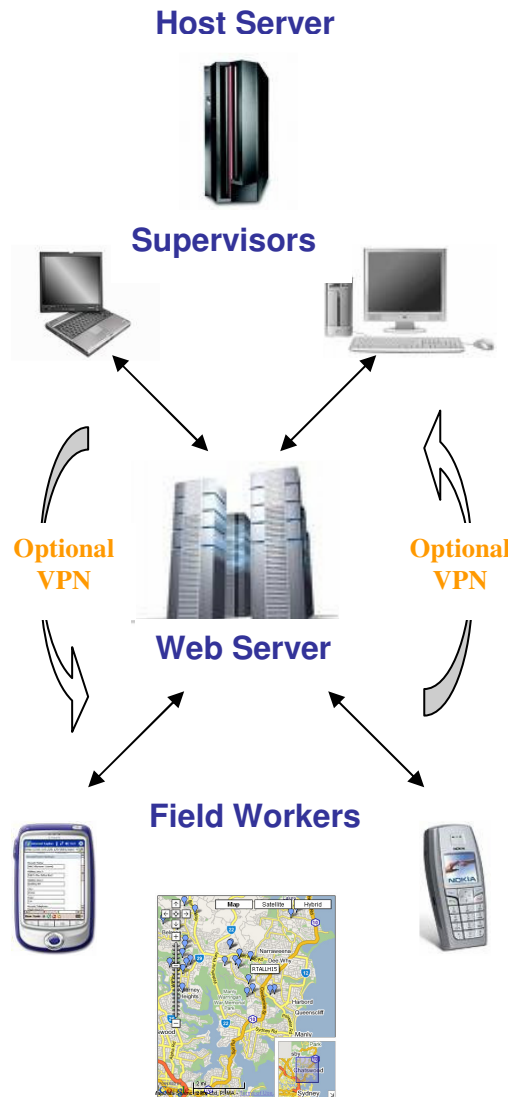
CASYS

ITOnline's second generation Field Service System has evolved into a Customised Application System (CASYS) to cater for all information management needs.

- Fully customised
- Internet, Intranet, or PC based
- Real time, or post process
- User defined import/export
- Multiple data interfaces
- User defined reports
- Self hosted, or fully managed
- Flexible purchase options

Experience has taught us that no two tasks are alike, no matter how similar, or who performs them. Therefore, the ITOnline solution is a user specific application for simple tasks, or to simplify complex tasks.

Configuration Options



Customisation Options

Most systems require you to match your business process to the system, we customise the system to match your process through user defined:

- User interface
- Menus
- Data import formats
- Data entry platforms
- Data entry formats
- Statistical reports
- Graphical reports
- Mapping reports
- Data export formats

Typically, only 10-20% of the functionality of dedicated systems is utilised. A custom system provides a clean, simple and efficient solution without the confusion and clutter of unused functions.

Hosting Options

Depending on your business requirements, choose between a fully maintained hosted application in a quality data centre, or host on your own Web server, local server or simply install on a stand-alone PC.

Data Management Options

The power of the system is in the way you manage your data from import to export.

■ **Import**

- Web Services
- Flat files
- Spreadsheets
- Emails and attachments
- Manual entry

■ **Task Management**

- Automated job allocation
- Manual allocation/reallocation
- Real time job tracking
- SMS and/or email notifications

■ **Data Collection**

Choose the data and method of collection.

Options include:

- Real Time
 - Mobile Phones
 - PDAs
 - Automated devices
- Post Process
 - PDAs
 - Manual data entry
- Progress notification via SMS, or email

■ **Reporting**

Reporting, as with the rest of the system is flexible and customisable including:

- Real time job monitoring
- Statistics
- Graphs
- Mapping
- Export to external reporting tools

■ **Export**

- User defined formats
- Spreadsheets
- Flat files
- Accounting systems such as MYOB

Purchase Options

The customisation extends to purchase, allowing the system to be affordable to the smallest of users. Options include:

■ **No capital outlay**

- Use existing mobile phone technology
- Use any PC with Internet access
- Hosted on our secure server

■ **Minimal capital outlay**

- PCs, phones, PDAs if required.

■ **Pay as you go - reducing transaction fee**

- Staggered rates discounted for volume

■ **Flat rate monthly fee**

- Fix your costs with a quoted fee

■ **Annual Licence to run on:**

- Your company Web server, or
- Local Intranet, or
- Standalone PC

All options include ongoing maintenance & support, excluding setup and training fees.

Non reliance on dedicated PC, or hardware removes those major and expensive software and infrastructure upgrades associated with dedicated proprietary systems. The end result is a cost effective, workforce and data management tool that is evolving with time, technology and your business needs.

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